



Dorothy Knapp, SPHR
Field Services Director, Southeast Region
AL, GA, FL, MS, BM, BS, PR & USVI

Mr. Donald Burgess
Chairman, Board of Sumter County Commissioners
7373 Powell Road
Wildwood, Florida 34785

February 7, 2011

Dear Mr. Burgess:



I am writing to you to recognize Kitty Fields, SPHR, an employee of yours who has been serving in a volunteer role for the past two years as the Florida State Director for the Society for Human Resource Management. With the help of Kitty's leadership in 2009-2010, SHRM membership in Florida has grown to over 13,000 HR professionals. Kitty has worked with a dedicated executive team and leaders from across the state to raise the level of awareness among business leaders of the strategic role HR plays in the workplace and to grow the visibility of the HR profession.

Kitty has focused the efforts of her state team on:

- Educating HR and business leaders on the impact of workplace trends, such as the effects of the economy and changing demographics, healthcare reform and filling the pipeline with qualified applicants
- Working together with the local SHRM chapters to hold a successful Leadership conference for over 200 participants, a state professional level HR conference with over 1200 attendees and 70 service providers; and by promoting HR certification (Kitty holds the certification of SPHR, Senior Professional of Human Resources, attained by passing a rigorous national exam)
- Leading HR professionals to embrace social media as a business and branding tool and to use it to their competitive advantage
- Spearheading fundraising efforts to promote the SHRM Foundation (Florida has led the nation for two years under her leadership)

Kitty did a tremendous job for our association and the HR profession, while managing her "real job" at the same time. She is a strong and dedicated leader who is respected by HR professionals in Florida and in the Southeast region. She has represented our profession and your organization well. We are proud of her and appreciative of her time and effort.

And a big thanks goes out to you for supporting and encouraging her efforts! SHRM is very appreciative of your organization's support and recognizes the resources you provide for our volunteer leaders to carry on their role with us --- and to continue their most important role with you. Thanks again for being there for her.

Sincerely,

Dorothy Knapp

cc: Kitty Fields, SPHR

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